



FOR IMMEDIATE RELEASE

U.S. Faster Payments Council (FPC) Adds Two Industry Leaders to Team

Sept. 9, 2019 – The [U.S. Faster Payments Council](#) (FPC) today announced that two financial services and payments industry leaders have joined the organization in newly created roles. Angela Hendershott will serve as the FPC’s Director of Operations and Elizabeth Grice as Director of Marketing and Communications.

“As a member-focused organization, our success will largely be driven by the culture we create together at the FPC,” said [Kim Ford, recently appointed Executive Director at the FPC](#). “Angela and Elizabeth embody the FPC’s core values and will play an integral role in advancing our mission. They not only bring with them industry knowledge, they also possess extensive expertise in their respective areas, providing enormous value to our members.”

Hendershott is a senior executive in financial services with deep knowledge in operational excellence. Over the course of 25 years, she has developed broad expertise in cost containment, efficiency gains, and business growth. She spent 17 years at Deluxe Corporation, most recently as Executive Director of Industrial Design Engineering and Product Information Management, responsible for product commercialization and deployment for solutions that served over 5,000 financial institutions and four million small businesses. Hendershott also served as Vice Chair of the Board of Directors and Chair of the Finance Committee for the Accredited Standards Committee, X9. She holds a B.S. in Management from Cardinal Stritch University, is certified in Lean Enterprise Technology Systems, and is a Certified Human Resource Professional.

With broad marketing and communications knowledge, Grice brings 20 years of experience in all areas of public relations and marketing including media relations, corporate communications, product PR, content marketing, branding, social media and crisis mitigation. She previously served as the Head of Communications for National Planning Holdings, one of the largest independent broker-dealer networks in the U.S., where she oversaw media relations, and employee and financial advisor communications. She has also held senior corporate and marketing communications roles at global financial services and technology companies that include First Data, TTEC and Transamerica. Grice graduated from Colorado State University with a Master of Science in Technical Communication and holds a bachelor’s degree in Media Study from SUNY Buffalo.

“As a new organization, the FPC team needs to tackle a wide variety of tasks to set the foundation for the future and having the right staff on board will be critical to achieving our mission,” FPC Board Chairperson



Michael Bilski commented. "I'm thrilled to have Angela and Elizabeth joining the team. We're fortunate to have such talented professionals contribute their skills, perspective and experience as we continue to expand the FPC and chart the course for faster payments."

For more information on the FPC, its current work efforts or to join, visit FasterPaymentsCouncil.org.

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About the U.S. Faster Payments Council (FPC)

The FPC is an industry-led membership organization whose mission is to facilitate a world class payment system where Americans can safely and securely pay anyone, anywhere, at any time and with near-immediate funds availability. By design, the FPC encourages a diverse range of perspectives and is open to all stakeholders in the U.S. payment system. Guided by principles of fairness, inclusiveness, flexibility and transparency, the FPC will use collaborative, problem-solving approaches to resolve the issues that are inhibiting broad faster payments adoption in this country. For more information, please visit FasterPaymentsCouncil.org.

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